GENERAL

All employees are expected to be in their appointed place of work, ready to commence at the exact starting time of their work period.

When an employee is late or absent, he or she creates several problems, ranging from loss of process time at a plant, to holding up a work crew, and unnecessarily wasting the time of coworkers, Foremen, Supervisors and/or the General Manager.

It is understandable that, upon rare occasions, an employee will be late for some valid reason.

However, all employees are expected to call the appropriate Supervisor or General Manager by no more than 10 minutes after the beginning of the shift. If the Supervisor or General Manager is not present, the Foreman or other employee taking the call will make a written note, recording the exact time of the call. The employee is still responsible for contacting his or her appropriate Supervisor or General Manager during the day.

The employee must call in <u>each day</u> until a doctor's report is turned in showing extended time employee will be off. In the event an employee does not comply with any of the above rules, sick pay may not be allowed for the day involved.

It will be the task of the Supervisor and General Manager to make the decision as to whether an employee's tardiness or absenteeism is justified or not.

If the employee fails to report to work or to notify the Department for three (3) consecutive work days, the Department will assume that the employee has quit on the last day worked.

PROBATIONARY PERIOD

All new employees will start on a probationary period which extends for 90 calendar days from their employment date. This probationary period is designed to work two ways.

- A. It will give the Department a chance to evaluate the employee's on-the-job ability and attitude.
- B. It is also a time for the employee to decide whether he or she feels suited to their work and likes the department.

This period is a time for training and getting acquainted.

Each new employee will be formally reviewed after 6 and 12 weeks of employment. This is not to be misinterpreted as an automatic raise, but as a review of the employee's progress and productivity.

REPORTING LATE FOR WORK

- 1. In deciding whether to allow tardiness without pay adjustment, the Supervisor and General Manager will take into account the number of times the employee has been late, as well as the stated cause of the specific tardiness. If the employee has a history of being late, the Supervisor and General Manager will probably not accept any reason for tardiness.
- 2. In the event an employee's tardiness is not justified, the employee's time will be docked five (5) minutes for every portion of five (5) minutes he or she is late. For example, if an employee is 3 minutes late, he or she will be docked for 5 minutes. If he or she is 16 minutes late, he or she will be docked for 20 minutes time.
- 3. Because of the problems tardiness brings upon the work effort of the entire Department, when the Supervisor or General Manager feel that the above measures have no effect, in that the employee continues to report to work late, further disciplinary measures may be instigated. Such measures may include suspension without pay and/or termination.

EMPLOYMENT OUTSIDE THE DEPARTMENT

- A. The Department cannot deny an employee the right to work a second job outside the Department. However, that second occupation <u>cannot</u> interfere with the employee's job within the Department.
- B. A second job which fits the following problems cannot be tolerated:
 - 1. Shift changes--if one employee has a second job which would not allow changing of shifts as are customary at our plants, there would be an unfair burden upon the other employees.
 - 2. Emergencies--where the General Manager or one to whom he has delegated authority, declares a need for additional work beyond normal hours to solve a problem, our employees are expected to respond. There are however many justifiable reasons for an employee not to be able to work extra time on a given day, but a second job would not be an acceptable reason.
 - 3. If the Department's needs <u>cannot</u> be served then the employee must choose between the two jobs.

UNIFORMS, SAFETY SHOES, BACK SUPPORT BELT, ETC

Upon employment with Lewisburg Water and Wastewater each employee (except office personnel) will be issued the following items for use during working hours at no cost to the employee (availability and delivery may vary due to suppliers inventory):

- 1. Uniforms (in styles and quantities as specified by the Department): The Department rents or purchases its uniforms from a well-known vendor.
- 2. Steel Toe Safety Shoes: One pair upon employment, a second pair after six months employment and one pair annually thereafter. The employee will pay any amount exceeding the departments current shoe allowance.
- 3. One Hard Hat (for those employees required to wear one)
- 4. The following item of safety equipment is added as part of employee's daily uniform for those "job classifications" where any manner of lifting shall be required.

"BACK SUPPORT BELT"

Subject employee will be expected to comply, use good judgement when performing lifting duties and to promote safe lifting practices.

Failure to wear any article as required during working hours may result in disciplinary action and/or termination. The ownership of the uniforms, hard hat and back support belt remains with either the vendor or the Department. Failure to return any of the above upon leaving employment of the Department will result in replacement cost being borne by the employee.

SAFETY

The Department recognizes the fact that injuries can be prevented, both on and off the facilities, with substantial benefit to everyone. Injury prevention then, is a cooperative venture requiring the efforts of each and every person.

The Department has exerted every reasonable effort, sometimes at much expense, to make this a safe place in which to work. The Department has the responsibility to:

<u>Provide Safe Working Conditions</u>: Equipment and work places designed with the safety of every employee as the first consideration.

Establish Safe Work Methods: Rules and procedures are established to cover situations for each work location.

<u>Provide Continuous Safety Education</u>: New employees are briefed on matters of safety and each employee is continuously reminded through posters and safety education of each individual's part in making the Department a safe place in which to work.

Observe all Safety Rules: Know the "why" and "how" of the job before starting. All rules have a reason. Follow them for your safety.

Work in Accordance with Established Procedures: When in doubt the Supervisor should be asked.

Be Alert at all Times: Injuries can be prevented by safe working habits.

Report all Injuries: No matter how slight the injury, it should receive prompt and proper attention.

We can be proud of the outstanding safety record of the Department. It will take the continued support of everyone to maintain it.

ADDENDUM: Pursuant to the Tennessee Code Annotated section 50-6-501, 502, 503 and 504; State of Tennessee Department of Labor Safety Committee Rules and Regulations.

Lewisburg Water and Wastewater does hereby establish and administer a safety committee effective November 15, 1995, consisting of a minimum of six (6) members. The safety committee shall be a group of people which includes employer and employee representatives, officially delegated to actively participate in accident prevention by identifying risks of injury or health within the work environment and recommending measures to remove such risks.

Reference is made to SAFETY COMMITTEE RULES AND REGULATIONS.

SAFETY CABLES

RULES ON USE OF SAFETY CABLES ON WATER TANK LADDERS, AND GAS AND OXYGEN DEFICIENCY DETECTORS

It shall be the responsibility of each employee and Foreman to see that:

- A. None of the tanks are climbed by any Department personnel without the use of safety belt, safety clamp and safety lanyard, two sets of which are in stock at the Water Filtration Plant.
- B. No wet well, sewer pumping station or manhole is entered until tested with the Gas and Oxygen Deficiency Detector. If the detector is activated, a means of protecting the employee entering, or supplying air by means of blowers will be used.

Failure to comply with these procedures may result in disciplinary action and/or termination.

ALCOHOL OR DRUGS

Lewisburg Water and Wastewater is a drug free employer. There are to be no alcohol beverages or illegal drugs in or around any department vehicle, office, plant, warehouse or job site at any time.

The use of or attempted sale of alcohol or any drug substance which will affect or alter the employees behavior or ability to function normally on the job site is prohibited.

Illegal drugs or substances identified but not limited to marijuana, amphetamines, opiates, phencyclidine (PCP), cocaine and the misuse of legally prescribed drugs are prohibited.

Legally prescribed drugs which could affect an employee's behavior or ability to function normally should be reported to the employee's immediate supervisor. Certain machinery operations or duty assignments may need to be reviewed for employee safety during the course of treatment.

Testing

Employees possessing a State of Tennessee Commercial Driver's License (CDL) will be subject to current and all future revised provisions of an adopted "Alcohol and Substance Abuse Testing Policy for State of Tennessee Commercial Driver's License (CDL) Drivers" adopted by the Lewisburg Water and Sewer Board, January 18, 1996 and/or as may be revised by the Federal Highway Administration.

Whereas, employees will be registered with a 3rd party testing agency for random alcohol and drug testing as required by the Federal Highway Administration.

All other (non CDL drivers) employees will be subject to:

Pre-employment testing Random testing Reasonable suspicion testing Post accident testing Return-to-duty testing Follow-up testing

Such unannounced testing will be conducted at LEWISBURG WATER AND WASTEWATER's discretion.

Should an employee be tested, resulting in a return of "Positive" or "over the minimum limits" as confirmed by a Medical Review Officer (MRO), the following immediate action will be taken:

- 1. Immediate disciplinary action, causing immediate removal from the job which could result in termination of employment.
- 2. Employee required to be evaluated by a "substance abuse professional". (A licensed physician, licensed or certified psychologist, social worker, addiction counselor with knowledge of and clinical experience in diagnosis and treatment of alcohol and controlled substances related disorders.) Based upon SAP's recommendation, rehabilitation or further counseling may be prescribed or none required.
- 3. Employee must present a signed/documented "negative" test result within a reasonable time to the General Manager including the "SAP" report prior to approval for return-to-duty. Assessment by an "SAP" does not shield an employee from disciplinary action nor guarantee employment or reinstatement with Lewisburg Water and Wastewater. Each disciplinary action will be handled on a case-by-case basis.
- 4. Following return-to-work status, employee will be subject to unannounced random/multiple "follow-up testing" with the next future "positive" substance or alcohol test resulting in termination of employment.

Lewisburg Water and Wastewater provides an "Employee Assistance Program" (EAP) which provides counseling services at no cost to the employee.

This policy is for the protection of the employee, fellow workers and the general public.

A copy of this policy will be given to each existing employee and future new hires for placement in the employee handbook and personnel records.

This policy is effective and revised this September 18, 2003. Supercedes original policy dated July 1, 1990.

Roy Lambert, Chairman

Robert Biggers, Secretary

ALL EMPLOYEES, FOREMAN AND CREW LEADERS

By virtue of your/their employment and supervisory position you/they accept the responsibility for:

- 1. Safe and proper operation of all Department equipment and vehicles.
 - A. Use of caution lights, safety chains, etc.
- 2. Safety of <u>all</u> Department personnel and general public.
 - A. Placement of caution signs.
 - B. Use of flagmen.
- 3. Prompt reporting of any violation of any Department policy or local law.
- 4. Proper inspection and maintenance of Department equipment and vehicles.
- 5. Care and custody of Department's assets.

Failure to accept this responsibility resulting in injury to Department personnel or the general public and/or damage to the Department, public or private property may result in disciplinary action and/or termination.

USE OF DEPARTMENT VEHICLES

Employment with Lewisburg Water and Wastewater will upon occasion require the employee to operate one or more Department vehicles. If an employee is assigned to a Department vehicle, then that employee is totally responsible for the vehicle.

Policy requires that all drivers be properly licensed by the State of Tennessee in order to drive any assigned vehicle. Should the employee for whatever reason lose their license whether temporarily or permanently, immediate notification must be given to management. Such employee will refrain from driving any licensed vehicle until license is obtained.

The employee must check all fluid levels and mechanical operations daily. The employee is to report any problems to his direct Supervisor immediately. The employee is responsible for the safe operation of any and all vehicles to insure the protection of the public as well as other Department personnel and vehicles.

The employee is responsible to properly secure all vehicles prior to leaving any vehicle unattended.

Proper use of safety lighting and safety hitches during transportation is the responsibility of the employee.

Department vehicles are for business use and are not to be used for personal activities.

During the work day, employees may stop at a grocery store or a restaurant to pick up lunch when they are going to eat at the shop, plant or office. If an employee goes home to eat, he will use his own vehicle. The one exception to this rule is the employee who, by virtue of his or her position, is assigned a vehicle with permission to drive it home at night.

Vehicles driven home at night are for "on call" status. If an employee needs to stop at some place of business on his or her way to or from work, and the business is on a reasonable route from his or her home to work, he or she may make such a stop in the Department vehicle.

All tools placed and kept on "work vehicles" shall be listed, and a file kept by the Supervisor. Such list shall be checked periodically, and any tools missing shall be accounted for by the normal operator of that vehicle.

LEWISBURG WATER AND WASTEWATER PERSONNEL POLICY #10 CONTINUED

VEHICLES ALLOWED TO BE DRIVEN HOME

- 1. General Manager: The General Manager is on call for any type of Department emergency at all times.
- 2. "On-call" Personnel: Each day of the year 1 employee is assigned to answer all after hour phone calls directed to the office and respond appropriately to request for service and any emergencies. "On-call" duty is rotated weekly among qualified distribution and collection personnel. One service vehicle is provided each week to the assigned "on call" personnel for department business.

The "Emergency Services Coordinator" program as mandated by TEMA/Local EMA states that we must provide at all times certain management/supervisory personnel having authority to assign/provide personnel, equipment and/or other assets for use during emergencies and disasters.

Such personnel must be provided vehicles and communication equipment for their sole use at all times including weekends, holidays and after normal working hours.

The assignment of vehicles for such use shall be at the discretion of the General Manager.

Failure to comply with vehicle use, safety or maintenance policy may result in disciplinary action and/or termination.

Herrahel Waver Chairman

Secretary

Board Member

Effective July 1, 1990 Revised April 19, 2012

ACCIDENTS

In the event of an accident or injury the highest ranking employee on the site is responsible for reporting such accident to the office immediately.

Any employee injured is required to seek medical attention by an approved doctor and must receive a doctor's release before returning to work.

Physicians who are not approved by the Department may not be reimbursed for their services by Workman's Compensation.

Any employee failing to report or refusing to accept medical treatment at time of injury may forfeit his or her right under Workman's Compensation.

Failure to comply with these procedures may result in disciplinary action and/or termination.

OVERTIME PAY

- 1. Hourly employees will be paid at a rate of time and one half (1 1/2) times his or her regular rate of pay for all time worked in excess of 40 hours per week.
- 2. Sick days are not counted as days worked.
- 3. Sick days will still be granted to the employee based on his regular rate of pay, subject to the SICK LEAVE ACCRUAL AND USE POLICY.
- 4. If any employee works 16 or more consecutive hours he or she will be paid using the following scale:

0 to 8 hours

Regular Rate

8 to 16 hours

1 1/2 Times Regular Rate

Over 16 hours

2 Times Regular Rate

"On-call" personnel are not necessarily considered to be working consecutive hours just because they are "on-call".

SICK LEAVE ACCRUAL AND USE

A. BASIC RULES

- 1. Accrual of sick leave will start with the first full month following date of employment.
- 2. Sick leave will <u>not</u> be accrued for non-work time. (Time that the employee is off from work due to sickness or injury.)
- 3. Sick leave will be accrued at the rate of 1 day per calendar month worked.
- 4. Sick leave may <u>not</u> be used except for sickness, dental/doctor appointments or death in the family.
- 5. Sick leave may be used for:
 - a. Sickness of the employee.
 - b. A maximum of 40 hours annually may be used for the sickness of the employee's spouse, the employee's dependent child, or the dependent parent of either the employee or employee's spouse.
 - c. Death in the Family:

Accrued sick leave may be used as follows for a death in the family:

- 1. 3 days for the death of an employee's spouse, child or step-child.
- 2. 2 days for the death of an employee's parent or current parent-in-law.
- 3. 1 day for the death of an employee's grandparent, brother, sister, current grandparent-in-law, brother-in-law or sister-in-law.

The employee may request additional days off as vacation days or as days without pay.

- 6. Sick leave may <u>not</u> be used before it is accrued.
- 7. Sick leave may be accrued to a total of 120 days. If the employee retires at age 55 or older and has at least 10 years continuous service with the Department, he or she will

LEWISBURG WATER AND WASTEWATER PERSONNEL POLICY #13 CONTINUED

be paid for his or her accrued sick leave at the rate of \$50.00 per day of accrued sick leave.

- 8. At the discretion of the Supervisor or General Manager, proof of sickness may be required. In the event proof cannot be provided sick leave will be disallowed.
- 9. In the event of an extended illness or injury the employee will be required to provide a doctor's statement indicating the employee's ability to return to work.
- 10. Sick leave will not be paid if injury results from employment outside the Department.

B. OCCURRENCES

Certain occurrences may cause management to question the use of sick leave. These occurrences may include:

- 1. Using accrual up every month for several months.
- 2. Using sick leave each time a specific task is scheduled.
- 3. When an employee is observed moving about the community performing physical feats as strenuous as those required by his normal job, even if some non-job connected injury has been sustained.
- 4. When sick leave is used to carry a person in 5B above to the doctor, and the employee does not report for duty for the unused portion of his or her shift.

C. ABUSE

Abuse in the use of sick leave may result in any or all of the following:

- 1. Denial of sick leave, but the employee may be allowed to take a vacation day.
- 2. Denial of sick leave and no pay for that day.
- 3. Denial of sick leave and suspension without pay for a specific number of days.
- 4. Termination.

Employees must remember that sick leave is a PRIVILEGE, not a "right" and an "insurance policy" to protect them from loss of pay in the event an <u>approved</u> sickness occurs.



Holidays for Employees - Employee Policy 14 amendment # 2

Holiday Observance: Lewisburg Water and Wastewater

New Year's Day

Martin Luther King Day -

Presidents Day -

Good Friday -

Memorial Day -

Independence Day -

Labor Day -

Columbus Day -

Veterans Day -

Thanksgiving Day and Day after Thanksgiving Day - Friday,

Christmas Eve and Christmas Day -

New Year's Eve (added by this policy amendment)

Note: Any employee failing to report for scheduled work on the day before or the day after a holiday will not be paid for that Holiday. Unless that employee has a written doctors excuse, scheduled vacation, or other approved absence.

Adopted this 16th day of March 2017

Board Chairman

Bel mars

Secretary

Board Member

This policy supersedes all policies on this subject dated prior to this one.

INSURANCE BENEFITS

1. The Department pays 100% of the premium for the employee's HEALTH INSURANCE coverage.

The Department pays 50% of the premium for the employee's DEPENDENT HEALTH INSURANCE coverage. The other 50% is deducted each payroll period from the employee's pay check.

- 2. If an employee does not work sufficient hours to cover the deduction for the dependent premium, the employee is responsible for paying his or her portion of the dependent coverage premium to the Department each month.
- 3. If an employee is sick for an extended period of time and either does not have any accrued "sick days" or "vacation days", or has used all of his or her accrued sick, vacation days, then that employee is responsible for paying the <u>full employee and dependent premium to the Department</u> by the first day of each month or coverage will have to be canceled.
 - NOTE: Payment of premiums for HEALTH INSURANCE follows the guidelines in accordance to the Family and Medical Leave Policy (FMLA) and the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA) when the employee qualifie's for and/or is subject to such provisions.
- 4. Any employee with a minimum of ten (10) years of continuous service with the Department, who at retirement age of 62 or older and wishes to retire, may receive the same group medical insurance benefits as active employees (Department pays 100% of employee and 50% of dependent) unless the retiree accepts "other employment" where health insurance is available/provided (even if the employee has to pay insurance out-of-pocket). The type of coverage the employee wishes to continue must be in effect and active 90 days prior to the date of retirement.

This benefit shall cease once the retiree is eligible for Medicare/Medicaid benefits.

- 5. <u>Long Term Disability Insurance</u> is provided to eligible employees at no charge. The employee must meet eligibility waiting period, six (6) months continuous service in eligible class.
- 6. Additional Insurance options are available if an employee wishes to purchase them through payroll deductions. Details on these plans will be explained during orientation or by contacting the Plan Administrator at the Department Office.

WORKMAN'S COMPENSATION

Workman's Compensation is carried by the Department for the express purposes of providing medical care and continuing some income to an employee for loss of time due to an injury or illness which is work related.

The employee cannot receive Workman's Compensation and sick leave at the same time. If Workman's Compensation is received after the employee has received sick leave the employee is required to pay the Department back for that sick leave. That sick leave time which the employee pays back will be credited back to the employee's sick leave accrual.

The Insurance Company uses calendar days to calculate their compensation. The Department will mathematically convert this seven (7) day calendar week into a five (5) day work week for the purpose of determining the effect on the employee's accrued sick leave.

Remuneration by the Insurance Company to the employee begins after the first seven (7) calendar days the employee is unable to work. The Insurance Company does not count the day of the injury. This seven (7) day waiting period is in effect for each new occurrence or accident or Workconnected illness.

If the employee is off fourteen (14) or more days the Insurance Company will go back and reimburse the employee for the first seven (7) days.

The following basic rules will apply to the Department's administration of Workman's Compensation:

- 1. If a new lost time illness or injury is determined by the Insurance Company to be work-connected, and, therefore, compensated by Workman's Compensation, the employee may elect to use accrued sick leave or vacation pay to cover the seven (7) calendar/five (5) working day waiting period.
- 2. If a lost time illness or injury is determined by the Insurance Company <u>not</u> to be work-connected, such pay may be charged, at the employee's choice, against the employee's accrued sick leave or vacation pay. In the event neither sick leave nor vacation pay are sufficient to cover the time off, the time off will be without pay.
- 3. In the event there is a recurrence of an injury for which an employee has on previous occasion(s) collected Workman's Compensation, time off will be without pay, with any remuneration to the employee coming from Workman's Compensation. Unused sick leave or vacation pay may be used, at the employee's request, to cover the seven (7) calendar/five (5) working day waiting period.

LEWISBURG WATER AND WASTEWATER PERSONNEL POLICY #17 CONTINUED

- 4. The General Manager may invoke items 1, 2 and/or 3 above at his discretion. The decision will consider heavily whether the employee was negligent in that he ignored the limits of his physical ability or did not use safety equipment or procedures.
- 5. In the event an employee is receiving compensation and the Supervisor's or General Manager's investigation reveals the employee doing work similar to or as strenuous as that required on the job the General Manager is required to report any such violation to the Insurance Company. Disciplinary action may also be taken.

Effective January 14, 1993, Lewisburg Water and Wastewater will put into effect the following policy:

Chairman

Secretary

Board Member

GARNISHMENT OR ATTACHMENT OF WAGES

From time to time, a garnishment or legal attachment against an employee's salary is received. It is necessary for the Department to honor these garnishments and attachments and turn over to the court the prescribed amounts deducted from the employee's earnings.

Besides the inconvenience and burden these attachments place on the personnel and payroll departments, they reflect against the employee's record for reliability. Supervisors will be advised of any and all garnishments or wage attachments received against their employees and will be required to review each instance with the employee involved.

An employee <u>may</u> be terminated if he or she receives three garnishments or levys from two different sources in a 12 month period.

VALID DRIVER'S LICENSE

Each employee of Lewisburg Water and Wastewater may be required to operate a Department vehicle at some time.

All Department vehicles are covered by a reliable insurance company. That company runs an investigation on all the Department's drivers. If a driver does not have a valid driver's license the insurance company will not cover the Department's vehicles.

Therefore, it is the Department's policy to only hire and maintain employees with valid driver's licenses.

Each employee is required to notify their immediate Supervisor and/or General Manager of any restrictions placed on their driver's license at any time.

Failure to maintain a valid driver's license may result in disciplinary action and/or termination.



PERSONNEL POLICY #20 amended SMALL TOOL POLICY

Employees may use certain tools and equipment for their own personal use during off hours, but under no circumstances may this be done without prior supervisor approval.

No tool or equipment shall be taken for personal use during normal shift operations. All tools or equipment borrowed shall be checked out on a log book and shall be returned by the next shift. Each supervisor will keep a permanent record of tools that have been borrowed, when taken and when returned. The office will provide a form for this purpose. The supervisor is to assess and confirm the good working condition of the tool upon return.

The list of approved tools that can be borrowed will be kept by the supervisors and changed as needed by the general manager. Large equipment, such as backhoes, front end loaders, and ramjets are not to be used for personal projects. Easily damaged tools such as weed eaters will not be on the .st.

While using Water Department tools or equipment for personal use, the Water Department will not be liable for personal injuries resulting from such use. The employee accepts full responsibility for any and all liabilities for injuries or losses which occur, or for the malfunction of equipment. The employee is responsible for returning the equipment or tools in good condition, and he/she agrees to pay for any damages to tools or loss of tools that occur while using the equipment or tools for personal projects.

Tools are not to be used for any business or "for profit" activities by the employee. If the employee has a side job, such as carpentry, department tools must not be used on these jobs.

Adopted this 16th day of February 2017

Board Chairman

Board Member

Board Member

This policy supersedes all policies on this subject dated prior to this one.

JURY DUTY AND WITNESS

Any employee called by the court system to serve for JURY DUTY is to receive certain payment from the court system for that service. The Department will pay any employee called to serve for JURY DUTY the difference in the amount received from the court and that employee's regular hourly rate for time served, not to exceed a normal 8 hour day nor 40 hour week. The Department will not pay overtime nor weekend pay due to extension of court schedule.

The Department will pay for time an employee spends as a WITNESS for the Department in a case involving the Department. The Department will not pay for time an employee spends as a WITNESS in a case not involving the Department.

When subpoenaed as a WITNESS in cases not involving the Department the employee may take a vacation day or sick leave if available.

Effective January 1, 1991,

Chairman

Secretary

Tours of Table

NEPOTISM (employment of relatives)

- 1. As used in this policy, unless the context otherwise requires, "relative" means a parent, foster parent, parent-in-law, child, spouse, brother, sister, grandparent, grandchild, son-in-law, daughter-in-law.
- 2. No employees who are "relatives" as above described shall be employed by Lewisburg Water and Wastewater.
- 3. When as a result of marriage, or other event, existing employees are put in violation of the prohibition established by this policy, such affected employees shall be notified by the General Manager immediately and given the opportunity to decide among or between themselves which one should continue employment. Failing such agreement within sixty (60) days of notice, the General Manager shall take appropriate action to remove the violation, including termination.

Adopted and made effect this 20th day of July, 2000.

Board Chairman

Secretary

Board Member

DEPARTMENT CELL PHONE USE

Effective upon adoption the following policy shall govern the use of department cell phones:

- 1. Business Use: Use the cell phone for any business related use at anytime. This is helpful to provide better service to our customers and improve communication between employees by using lower cost cell phone service.
- Emergency Use: The phone may be used by any employee (whether assigned a 2. phone or not) to secure emergency services whenever needed by the employee for himself, fellow employees, employee's family members or any public needed call for emergency assistance.
- Personal Use: The phone may be used by the employee for personal use during 3. breaks, lunch time or after hours. Please observe that work time is to be work time. Incoming calls cannot always be prevented. Since there is no way of knowing whether an incoming call is an emergency, always answer the phone and be as brief as possible. Remember that all incoming and outgoing calls, phone numbers and length of call are listed on the monthly bill and are monitored by management. This document is public record and available if requested. If you do not want your call to be public record, then please use your personal phone.

Adopted this 17th day of December 2009.

OPEN DOOR POLICY

Lewisburg Water and Wastewater will make every effort to conduct its day-to-day affairs and administer its policies in a manner which assures fairness and equity to all employees. However, Lewisburg Water and Wastewater recognizes that you may from time-to-time become concerned about an aspect of your employment.

Lewisburg Water and Wastewater employees may raise concerns relative to their employment free from the fear of retaliation. Each employee has the right to express his/her concerns to any member of management without fear of being disciplined or harassed. Employees can be assured that they will be carefully listened to and that they receive a carefully conducted response to their concern.

If an employee has a concern or problem he/she is encouraged to discuss it first with his/her Supervisor. Complaints regarding <u>bullying</u>, <u>harassment</u> or <u>discrimination</u> should be handled in accordance with the procedure outlined under those policies.

If an employee is not satisfied with his/her Supervisor's response or he/she does not feel comfortable discussing the matter with his/her Supervisor, the employee may talk with the General Manager.

Adopted this 21st day of January 2016.

Chairman, Bill Marsh

Board member, Nicholas Tipper

Secretary, Joe Harris

(Supersedes and replaces policy 23 and policy 26 and 29)

OPERATOR CERTIFICATION TESTING REIMBURSEMENT

Written application must be made to the department before registering for classes. This will be done to inform the supervisor and the general manager. All water plant employees are required to take operator exams, due to upcoming future state regulations that requires certification for all water plant employees. All wastewater plant employees are encouraged to take operator exams.

On the employee's FIRST attempt at certification,

The Lewisburg Water and Wastewater will pay the total fee for the employee to:

- 1. Attend all necessary classes at the Fleming Training Center.
- 2. Attend the CRAM course at TAUD
- 3. Take the operator exam the first time. The exam <u>must</u> be taken or employee will not be reimbursed. Payments made in advance must be paid back to department. (wages, mileage, and one meal per day will be paid only if exam is taken).

If the employee does not pass the first attempt, the employee will be allowed to retake the two-week water treatment course, the CRAM course and the TDEC testing fees, at his/her cost. After providing proof of a passing grade and receipts to prove payment was made; the employee will be reimbursed one half of these fees.

(Wages, travel and one meal per day will be paid.)

The employee will be allowed to take the test up to five times with the one half reimbursement option.

Adopted this 15th day of November, 2017

Board Chairman

Secretary

Board Member

<u>Lewisburg Water and wastewater</u> Personnel policy number 30

Approved _____October, 2016

UNACCEPTABLE CONDUCT/CORRECTIVE ACTION

Generally speaking, we expect each person to act in a mature and responsible way at all times. However, to avoid any possible confusion, some of the more obvious unacceptable activities are noted below. Your avoidance of these activities will be to your benefit as well as the benefit of the Department.

If you have any questions concerning any work rule, or any of the unacceptable activities listed, please see the General Manager for an explanation.

Under normal circumstances, the Department uses a disciplinary procedure that may include a verbal warning, a written warning, disciplinary suspension, and discharge. However, there may be cases where certain steps may be bypassed in favor of more serious discipline befitting the offense, including immediate dismissal from employment. This list is not intended to describe every possible offense but merely provides examples of conduct serious enough to warrant disciplinary action.

The following actions shall be considered cause for discipline:

- Poor attendance, leaving early, or tardiness. (see attendance policy)
- Absence from work without properly notifying your supervisor.
- Failure to report for work the first regular working day following the end of a leave of absence.
- Quitting work before scheduled or allowed time; or failure to begin work at scheduled time.
- Misrepresentations, falsifications or material omissions in any of the information contained in the employment application.
- Violation of the Department's safety policy.
- The repeated use of socially unacceptable language (language not permitted on television) at work.
- Intentional falsification of any Department record.
- Working for another employer or self-employment while on a leave of absence.
- Failure to satisfactorily perform job duties.
- Unauthorized use of Department property.
 Failure to work overtime as requested.
- Violation of the Department's policies or procedures.
- Failure to notify Department of driving licenses status change (revoked or suspended, etc.)



Occurrences of any of the following violations, because of their seriousness, may result in immediate dismissal.

Engaging in criminal conduct.

Horse play or fighting. Intimidating, restraining, coercing or endangering others.

Altering or falsifying time card records.

Inappropriate use Internet Systems. For example pornography.

Engaging in grossly unsafe behavior, endangering the employee or others.

The use of vulgar, profane, threatening or abusive language at the jobsite in front of a member of the public or employee.

Yelling and screaming outbursts, or other unprofessional conduct, when at a

public worksite.

Însubordination; refusal to perform or carry out orders.

 Violation of the Department's Drug Free Workplace Policy. • The obtainment of accident benefits, unemployment compensation, or workers' compensation benefits through fraud.

• Violation of the Department's harassment policy.

Unauthorized use of Department vehicles.

Damage, theft, or destruction of Department property.

Failure to call or report to work for three (3) consecutive days.

Under state law, all employees remain employed "at will."

Approved this ______ day of October, 2016

Board Chairman

Die march

Board Secretary

Board member

Lewisburg Water and wastewater Personnel policy number 31

Option to wear Blue jeans instead of uniform pants

When uniforms are provided for employees to wear it is expected that the employee will wear the uniforms so the public can easily identify them as legitimate employees of the utility. A uniform makes the employee look professional. However, some employees have asked to "opt out" of the uniform pants that are provided. They feel that the fit is better and blue jeans are more comfortable.

Lewisburg Water and wastewater will allow employees to provide their own blue jeans and return the uniform pants to the uniform company.

- 1. No money will be paid to the employee, if he/she decides to forgo uniform pants.
- 2. The employee will be responsible for laundering and cleaning the blue jeans at home on their own time.
- 3. The employee can decide to go back to uniform pants on January 1, if that employee notifies us in writing at the office their intent to change back. (three week notice is needed)
- 4. Only professional looking blue jeans will be allowed. No badly faded jeans, no jeans with holes or tears, and no rhinestone bedazzled jeans will be allowed. Dirty and unwashed jeans will not be allowed. Excessive exposure, due to "hiphugger" jeans will not be allowed. Low riding jeans will not be allowed on men or women.

Approved this 94h day of October, 2016

Board Chairman

Board Secretary

Board member

Supersedes and replaces policy 15 (1/19/06) and policy 15 (7/1/90)

ANNUAL VACATION ALLOWANCE

- A. Vacation time is a "benefit" given to each full time employee for their service to the department.
- B. Vacation hours will begin to accrue on the first month of employment and monthly thereafter, but will not be usable until employee completes (6) months of employment.
- C. Each pay period earnings statement will indicate vacation hours available for employee to use.
- D. Vacation time will be earned on the following basis:
 - 1. Beginning of first year (1) employment 1 week (40 hours)
 - 2. Beginning of second year (2) employment 2 weeks (80 hours)
 - 3. Beginning of eighth year (8) employment 3 weeks (120 hours)
 - 4. Beginning of fifteenth year (15) employment 4 weeks (160 hours)
- E. At the end of each calendar year, employee's vacation carry-over hours must not exceed 100% of their annual accrual.

Excess hours over your yearly allotment cannot be carried over to the next year. Any hours over your current yearly allotment will be lost.

F. If emergency conditions occur where an employee is required to work and the employee cannot use accrued hours over the 100% base; employee will be permitted to cash-out "Excess" hours on last pay period prior to December 31. For example, if an employee were required to work through a planned Christmas vacation, he/she would be allow to cash out vacation.

Emergency work hours must be properly documented and approved by the General Manager to confirm that the employee was not able to use up excess vacation.

Approved

November, 2016

Board Chairman

Board Secretary

Board Member



Personnel policy 33
Company computer and phone use policy

PURPOSE

Lewisburg Water and Wastewater (LWW) makes available to our workforce access to one or more forms of electronic media and services, including computers, e-mail, telephones, cell phones, voicemail, fax machines, external electronic bulletin boards, wire services, online services, intranet, Internet and the World Wide Web to better serve our customers and provide our employees with the best tools to do their jobs. LWW encourages the use of these media and associated services because they can make communication more efficient and effective and because they are valuable sources of information about vendors, customers, technology, and new products and services. However, all employees should remember that electronic media and services provided by LWW are LWW property and their purpose is to facilitate and support department business. All computer users have the responsibility to use these resources in a professional, ethical, and lawful manner.

PROHIBITED COMMUNICATIONS

The following guidelines have been established for using e-mail and the Internet. No policy can lay down rules to cover every possible situation. Instead, it is designed to express LWW philosophy and set forth general principles when using electronic media and services. Individual Supervisors may place additional restrictions on computer use in their departments. Electronic media cannot be used for knowingly transmitting, retrieving, or storing any communication that is:

- 1. Harassing;
- 2. Obscene, sexually explicit or pornographic;
- 3. Defamatory or threatening:
- 4. In violation of any license governing the use of software; or
- 5. Engaged in for any purpose that is illegal or contrary to LWW policy or business interests.

PERSONAL USE

The computers, electronic media and services provided by LWW are primarily for business use to assist employees in the performance of their jobs. Some computers are specialized and are not intended for non-business use. These computers are clearly marked "NOT FOR PERSONAL USE". Limited, occasional, or incidental use of electronic media and unspecialized computers for personal, nonbusiness purposes, particularly during lunch time or breaks, is understandable and acceptable, and all such use should be done in a manner that does not negatively affect the systems' use for their business purposes. However, employees are expected to remonstrate a sense of responsibility and not abuse this privilege.

ACCESS TO EMPLOYEE COMMUNICATIONS

LWW Personnel policy 33 Company computer and phone use policy Page 2

A. The Department has the right, but not the duty, to monitor electronic information created and/or ommunicated by an employee using e-mail, word processing, utility programs, spreadsheets, voicemail, telephones, Internet and bulletin board system access, and similar electronic media. The following conditions should be noted: LWW does routinely gather logs for most electronic activities and can monitor employee computer use, telephone numbers dialed, sites accessed, call length, and time at which calls are made, for the following purposes:

- 1. Cost analysis;
- 2. Resource allocation;
- 3. Optimum technical management of information resources; and
- 4. Detecting patterns of use that indicate employees are violating company policies or engaging in illegal activity.
- 5. Other training purposes
- B. LWW reserves the right, at its discretion, to review any employee's electronic files and messages to the extent necessary to ensure electronic media and services are being used in compliance with the law, this policy and other department policies.
- C. Employees should not assume electronic communications are completely private. All employee correspondence in the form of electronic mail may be considered a public record and may be subject to public inspection under the Tennessee Public Records Law

SOFTWARE

To prevent computer viruses from being transmitted through the department's computer system, unauthorized downloading of any unauthorized software is strictly prohibited. Including, but not limited to instant message and remote control programs. Only software registered or approved through LWW may be downloaded. Employees should contact the system administrator if they have any questions.

SECURITY/APPROPRIATE USE

A. Employees must respect the confidentiality of other individuals' electronic communications. Except in cases in which explicit authorization has been granted by department management, employees are prohibited from engaging in, or attempting to engage in:

- 1. Monitoring or intercepting the files or electronic communications of other employees or third parties;
- 2. Hacking or obtaining access to systems or accounts they are not authorized to use;
- 3. Using other people's log-ins or passwords; and
- 4. Breaching, testing, or monitoring computer or network security measures.
- B. No e-mail or other electronic communications can be sent that attempt to hide the identity of the sender or represent the sender as someone else.
- C. Electronic media and services should not be used in a manner that is likely to cause network congestion or significantly hamper the ability of other people to access and use the system.
- D. Anyone obtaining electronic assess to other companies' or individuals' materials must respect all copyrights and cannot copy, retrieve, modify or forward copyrighted materials except as permitted by the copyright owner.

ENCRYPTION

LWW Personnel policy 33 Company computer and phone use policy Page 3

Employees can use encryption software supplied to them by the systems administrator for purposes of rafeguarding sensitive or confidential department information. A supervisor must have a sealed hard copy record (to be retained in a secure location) of all of the passwords and/or encryption keys necessary to access the files.

PARTICIPATION IN ONLINE FORUMS

A. Employees should remember that any messages or information sent on company-provided facilities to one or more individuals via an electronic network—for example, Internet mailing lists, bulletin boards, and online services—are statements identifiable and attributable to LWW.

B. LWW recognizes that participation in some forums might be important to the performance of an employee's job. For instance, an employee might find the answer to a technical problem by consulting members of a news group devoted to the technical area.

CELL PHONE CHARGES

Employees with cell phones may be charged for each minute that is used beyond the standard allotment.

VIOLATIONS

Any employee who abuses the privilege of their access to e-mail, cell phones, or the Internet in violation of this policy will be subject to corrective action, including possible termination of employment, legal action, and criminal liability.

EMPLOYEE AGREEMENT ON USE OF CELL PHONES, E-MAIL AND THE INTERNET

I have read, understand, and agree to comply with the foregoing policies, rules, and conditions governing the use of LWW's computer and telecommunications equipment and services. I understand that I have no expectation of privacy when I use any of the telecommunication equipment or services. I am aware that violations of this guideline on appropriate use of the cell phone, e-mail and Internet systems may subject me to disciplinary action, including termination from employment, legal action and criminal liability. I further understand that my use of the e-mail and Internet may reflect on the image of Lewisburg Water and Wastewater to our customers, and suppliers and that I have responsibility to maintain a positive representation of the Department. Furthermore, I understand that this policy can be amended at any time.

Department. Furthermore, I und Dated: [Signature of the content of the co	erstand that this policy can be amend	ded at any time.	representation of the
[Printed name of employee]	r employeej		
		П	
Adopted this 16th day of	February 2017		0
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Board Chairman	Board Member	Boa	rd Member

This policy supersedes all policies on this subject dated prior to this one.

Lewisburg Water and Wastewater personnel policy # 34

EQUAL OPPORTUNITY EMPLOYMENT

(This policy replaces the unnumbered policy from the 1970's.)

EQUAL OPPORTUNITY EMPLOYMENT

It is the policy of Lewisburg Water and Wastewater that all persons are entitled to equal employment opportunity regardless of race, color, religion, sex, national origin, age, disability, or any other lawfully protected classification. In complying with the provisions of all applicable state and federal civil rights laws, every effort will be made to employ the most qualified individuals without regard to the above factors. Additionally, Lewisburg Water and Wastewater will provide promotional and advancement opportunities in accordance with this policy.

Employees are prohibited from engaging in unlawful discriminatory practices or harassment involving co-workers or visitors. If you have knowledge of any discriminatory practice or unlawful harassment, you should promptly report the incident in writing to the General Manager, who will investigate the matter and take appropriate action. Employees who make such reports in good faith will not suffer retaliation.

Adopted this 15th day of February, 2018

Board Chairman

Board Member

Secretary

UNLAWFUL HARASSMENT

(This policy supersedes & replaces Sexual harassment policy 24 signed 6/20/1996)

management for investigation and resolution.

SUBJECT: Harassment in the Workplace

POLICY: The employees of Lewisburg Water and Wastewater are entitled to a work place free from harassment. The purpose of this policy is to protect employees against any form of harassment including bullying, sexual harassment, and harassment based on race, gender, national origin, religion, sexual orientation, color, or disability. This policy will ensure that employees have the opportunity to bring alleged acts of harassment to

Prohibited Conduct:

- 1. **Harassment** based on national origin, race, color, religion, gender, age, or disability is a violation of the Civil Rights Acts, when the harassment creates a hostile environment which goes beyond casual, infrequent, or isolated instances. This would include but not limited to:
 - a. Racial or ethnic slurs;
 - b. Posting or distribution of derogatory bulletins, pictures, cartoons, etc.;
 - c. Offensive humor, including racial and ethnic jokes;
 - d. Derogatory comments or remarks concerning employee's age, national origin, religion, gender, race, color, or disability.
- 2. Sexual harassment is defined as unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature. This would include, but not limited to:
 - a. "kidding" or "teasing";
 - b. Sexually-oriented or gender-oriented jokes or other offensive humor;
 - c. Pressure, however subtle, for sexual activity.
 - d. Physical contact, such as patting, touching, brushing against another's body in an inappropriate manner, etc.
 - e. Comments or gestures of a sexual nature.

Or when:

- a. Submission to or rejection of such conduct is made either explicitly or implicitly a term or condition of an individual's employment.
- b. Submission to or rejection of such conduct by an individual is used as a basis for employment decisions (such as those concerning raises, promotions, training opportunities, and termination) affecting such individual; or
- c. The conduct has the purpose or effect of substantially interfering with an individual's work performance or environment

UNLAWFUL HARASSMENT

(This policy supersedes & replaces Sexual harassment policy 24 signed 6/20/1996)

- 3. In accordance with the Civil Rights Acts of 1964 and 1991, as amended, sexual harassment is a violation of Title VII of these acts.
- 4. Bullying is defined as a series of persistent, hostile interpersonal interactions that cause substantial distress to another person. It may take the form of deliberate, hurtful repeated behaviors or offenses over a period of time.
- 5. Sexual harassment, bullying, or harassment based on national origin, race, religion, gender, color, age, or disability is strictly prohibited. Employees must be aware that comments, gestures, etc., while not intended to be offensive, may be interpreted as such by others, and act accordingly.

Incidents of harassment prohibited by this policy, if proven, will result in prompt, corrective action, including discipline up to and including termination, if warranted.

Any employee who feels that he or she has been the victim of such harassment shall do the following:

- a. Be knowledgeable as to what constitutes harassment.
- b. Inform offender that their actions are not welcome.
- c. Collect any physical evidence. (Letters, notes, etc.).
- d. Notify their immediate Supervisor or a member of management and complete the Harassment Complaint Form.
- 6. Management will promptly, thoroughly, and discreetly investigate (per the Harassment Procedure outlined for Management) the complaint. To the extent possible, the employee's confidentiality and that of any witnesses and alleged harasser, will be protected against unnecessary disclosure.
- 7. If the investigation reveals that the employee has been harassed, the General Manager will take disciplinary action against the offender(s).

The Supervisor may make recommendations to the General Manager and the General Manager may consult with the LWW Legal Counsel. The absolute and final authority as to the appropriate disciplinary actions rests with the General Manager. There is no appeal.

8. If the investigation reveals that the complaint/allegations are unsubstantiated or false, disciplinary action may be taken against the accuser.

UNLAWFUL HARASSMENT

(This policy supersedes & replaces Sexual harassment policy 24 signed 6/20/1996)

Harassment in the Workplace

Procedure

Responsibility of all Management personnel

- 1. Know and understand the Harassment Policy.
- 2. It is the responsibility of the management to be aware of harassment in the work place and investigate any complaint.
- 3. If an employee brings a harassment complaint to your attention you will follow the procedure below.

Procedure for Management:

- 1. Listen
- 2. Make no judgement
- 3. Assure employee that all information will be kept as confidential as possible
- 4. Collect any physical evidence
 - a. No retaliation
 - b. False accusations will result in disciplinary action against the accuser
 - c. It will be investigated
- 5. Take complete and concise notes
- 6. Assure the employee that an immediate investigation will be conducted (Within 10 calendar days)
- 7. Visit with the accused
 - a. Inform them that a complaint has been filed
 - b. Let them tell you their side of the incident in question
 - c. Assure them that immediate action will be taken with the determination of notification of punishment
- 8. Interview any witnesses
- 9. Check personnel files
 - a. Have there been prior allegations by the complainant
 - b. Have there been previous allegations toward the harasser
- 10. Based on the investigative process
 - a. Report all findings to the General Manager who will determine guilt or innocence and appropriate disciplinary action.
 - b. Document ALL reports, the investigation process, the determination of guilt or innocence, and the disciplinary actions taken.

UNLAWFUL HARASSMENT
(This policy supersedes & replaces Sexual harassment policy 24 signed 6/20/1996)

HARASSMENT COMPLAINT FORM

Name of Complainant		Date
Job Title		
Name of Immediate Supervisor		
Statement of Complaint Be specific. Please read the haras	ssment policies before compl	eting this section.
Date of Incident		
Name(s) of Person(s) Accused of	`Wrongdoing	
Name(s) of Witness(es)		
Description of Incident. (Describe	e actions of all persons invol-	ved, including yourself)
Has any adverse employment acti	ion been taken against you in	regards to this incident?
Have you reported this incident pull fyes, when and to whom?		
Recommendation or Request		6
Employee's signatureComplaint submitted to (check onSupervisor – DepartmentManagementGeneral Manager	Date	Time
Signature of Management (receiv	ing this complaint)	
Date and time received		

<u>UNLAWFUL HARASSMENT</u> (This policy supersedes & replaces Sexual harassment policy 24 signed 6/20/1996)

APPROVAL

Adopted this 15th day of March, 2018



PERSONNEL POLICY #36

Inclement weather Policy

Lewisburg Water and Wastewater recognizes the fact that inclement weather and other emergencies can affect the department's ability to open for business and the employee's ability to get to work. The safety of our employees is paramount in any emergency situation.

When an emergency such as these examples occurs, the LWW office may be closed:

- -Significant ice or snow event.
- -No electricity.
- -No heat available in winter.
- -Flooding affecting transportation.

During inclement weather situations, LWW will make every effort to maintain normal hours to provide service to customers. Partial or full-day closings of the LWW office may be authorized by the General Manager as a result of inclement weather causing hazardous road conditions and other emergency circumstances. The supervisor shall decide which employees should report to (or remain at) work even when the office closing is announced. If the supervisor informs an employee that there is work for that employee to do, it expected for him/her to report to work. This will be evaluated on a case-bycase basis, with each supervisor determining if an employee is needed at work.

Adopted this 16th day of October 2018

Board Chairman

W. B. mars

Secretary

Board Member

This policy supersedes all policies on this subject dated prior to this one.



PERSONNEL POLICY #37

Medical Insurance with Medicare

When an Employee, and a spouse that is on Lewisburg Water's insurance, both attain the age of 65 (or are older than 65), they will enroll in Medicare Insurance. LWW will pay 100% of the charges for Medicare and 100% of the Medicare supplement charges as well as 100% of the Medicare part D prescription drug plan while the employee remains a full-time employee. For the spouse of the employee; LWW will pay 50% of the charges for Medicare and 50% of the Medicare supplement charges as well as 50% of the Medicare part D prescription drug plan while the employee remains a full-time employee.

The employee and spouse will remain in the dental and vision plans.

When the employee retires, all Medicare charges, supplement charges, and Medicare part D prescription drug plan charges will be paid by the employee, and they will go off of all insurance and benefits.

Adopted this 15th day of December 2020

Board Chairman

Secretary

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This policy supersedes all policies on this subject dated prior to this one.